



## Information about the TÜV SÜD America Product Certification Body

a) Information about scheme requirements can be found here:

- [USA OSHA NRTL program](#)
- [Canada product safety program](#)
- [Canada product energy efficiency program](#)
- [Accredited Elevator/Escalator Certification Organization \(AECO\)](#)
- [ENERGY STAR® program](#)
- [USA FCC Telecommunication Certification Body program](#)
- [Canada ISED certification](#)
- [Safe Quality Food \(SQF\)](#)

b) Products are evaluated to the relevant standard as dictated by the scheme owner. Details about withdrawing and suspending are found in the TÜV SÜD Testing and Certification Regulations found on the website [here](#). For SQF request a copy of ISOF-116.

c) TÜV SÜD is funded by the fees that are charged its customers. Use this [form](#) to find our more information about our fees.

d) Detail of how to use our product certificates and marks can be found [here](#) and in the aforementioned Testing and Certification Regulations. For the SQF logo and shield refer to the applicable SQF Code using the link above.

e) Complaints and appeals can be processed via our customer feedback [page](#).

Si vous avez besoin d'informations en français sur nos services au Canada, souhaitez fournir des commentaires ou faire appel d'une décision de certification, veuillez envoyer un courriel à [info-francais@tuvsud.com](mailto:info-francais@tuvsud.com)